



# MANDATORY REPORTING

School Policy and Advisory Guide Reference: <a href="http://www.education.vic.gov.au/school/principals/spag/Pages/spag.aspx">http://www.education.vic.gov.au/school/principals/spag/Pages/spag.aspx</a>	Last updated 25/10/2018
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Origin	DET
Line Manager	D. Duncan
Effective Date	5/10/2018
Review Date	October 2021

## Introduction

Wodonga Primary School believes that all children have a right to feel safe and to be safe. The school has a legal responsibility and duty of care to protect its students through preventing and responding to child abuse and neglect.

## Purpose

The purpose of this policy is to ensure staff are aware of their roles and responsibilities in protecting the safety and wellbeing of children and young people and are able to:

1. Understand their various legal obligations to report and take other reasonable steps to discharge the duty of care that may be owed to the child or young person
2. Identify indicators that a child or young person has been, is being, or is at risk of being abused
3. Make a report about a child or young person who has been, is being, or is at risk of being abused.

## Policy

### Reporting Obligations

The following table summarises the mandatory and other reporting obligations where there is a concern that a child or young person has been, is being, or is at risk of being abused.

Type of Reporting	Obligation
<b>Mandatory reporting</b>  Note: the following professionals are considered mandatory reporters	Mandatory reporters must make a report to the Department of Health and Human Services (DHHS Child Protection) as soon as practicable if in the course of practising their profession or carrying out their duties, they for reasonable belief that a child or young person is in need of protection, as a result of physical injury or sexual abuse, and the child's parents are unable or unwilling to protect the child from that abuse.
<b>Reporters</b> <ul style="list-style-type: none"><li>• Teachers registered to teach or who have permission to teach pursuant to the Education and training Reform Act 2006 (Vic)</li></ul>	A mandatory reporter who fails to comply with these reporting obligations may be committing a criminal offence.



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Type of Reporting	Obligation
<ul style="list-style-type: none"> <li>• Principals of government and non-government schools</li> <li>• Registered medical practitioners, nurses and all members of the police force</li> </ul>	
<b>Failure to Disclose</b>	<p>All adults, not just professionals who work with children, have a legal obligation to report to Victoria Police where they form a reasonable belief that a sexual offence has been committed by an adult against a child under the age of 16. Failure to disclose the information may amount to a criminal offence unless you have a “reasonable excuse” or have an “exemption” from doing so.</p> <p>To read more information about the ‘failure to disclose’ offence, see: <a href="#">Department of Justice and Regulation – Failure to disclose offence.</a></p>
<b>Failure to Protect</b>	<p>Any staff member in a position of authority, who becomes aware that an adult associated with their organisation (such as an employee, contractor, volunteer or visitor) poses a risk of sexual abuse to a child under the care, authority or supervision of the organisation, must take all reasonable steps to remove or reduce that risk. This may include, for example, removing the adult from child-related work pending investigation. If a staff member in a position of authority fails to take reasonable steps in these circumstances, this may amount to a criminal offence.</p> <p>The offence applies only to adults in a position of authority within an organisation. In a school context, this may include Principals, Assistant Principals, and Campus Principals. To read more information about the ‘failure to protect offence’, see <a href="#">Department of Justice and Regulations – Failure to protect offence.</a></p> <p>For more information about managing and responding to the risk of abuse see: Reporting to Student Sexual Offending and Risk Management under Department resources below. See also, the Four Critical Actions on the PROTECT portal.</p>

The table below describes other reporting obligations.

Type of Reporting	Obligation
<b>Child in need of Protection</b>	<p>Any person can make a report to DHHS Child Protection if they believe on reasonable grounds, that a child is in need of protection for any of the following reasons:</p> <ul style="list-style-type: none"> <li>• The child has suffered or is likely to suffer significant harm as a result of: <ul style="list-style-type: none"> <li>○ Physical injury and their parents are unable or unwilling to protect the child</li> <li>○ Sexual abuse and their parents are unable or unwilling to protect the child</li> <li>○ Emotional or psychological harm and their parents are unable or unwilling to protect the child.</li> </ul> </li> <li>• The child has been abandoned and there is no other suitable person who is willing and able to care for the child.</li> <li>• The child’s parents are dead or incapacitated and there is no other suitable person who is willing and able to care for the child</li> </ul>

*This Policy pertains to all programs run/organized by Wodonga Primary School, including Out of School Hours Care, unless a more specific policy applies whereby both policies should be read in conjunction.*



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Type of Reporting	Obligation
	<ul style="list-style-type: none"> <li>The child's physical development or health has been, or is likely to be significantly harmed and the parents are unable or unwilling to provide basic care, or effective medical or other medical care. <ul style="list-style-type: none"> <li>Department policy requires all staff who form a belief on reasonable grounds that a child or young person is in need of protection to report their concerns to DHHS Child Protection or Victoria Police. In the case of school staff, they must also discuss their concerns with the Principal or member of the school leadership team.</li> </ul> </li> </ul>
<b>Child in need of Therapeutic Treatment</b>	<p>Any person who believes on reasonable grounds that a child over 10 but under 15 years of age, has been exhibiting sexually abusive behaviours and may be in need of therapeutic intervention should make a report to DHHS Child Protection.</p> <p>Sexually abusive behaviours can be exhibited when a child uses their power, authority or status to engage another person in sexual activity that is unwanted, or where the other party is incapable of giving informed consent (such as other children who are younger or who have cognitive impairments).</p> <p>In the case of students sexual offending, Department policy requires staff to also report to the Victoria Police. In the case of school staff, they must also discuss their concerns with the Principal or a member of the school leadership team.</p>
<b>Significant Concerns for the Wellbeing of a Child</b>	<p>Any person who has a significant concern for the wellbeing of a child should report these concerns to DHHS Child Protection, or refer the child and their family to Child FIRST.</p> <p>A significant concern for the wellbeing of a child may arise, for instance, where any of the following factors may have a significant adverse impact on a child's care, welfare or development:</p> <ul style="list-style-type: none"> <li>Significant parenting problems</li> <li>Family conflict or family breakdown</li> <li>Pressure due to a family member's physical/mental illness, substance abuse, or disability</li> <li>Vulnerability due to youth, isolation or lack of support</li> <li>Significant social or economic disadvantage. In the case of school staff, they must also discuss their concerns with the Principal or a member of the school leadership team.</li> </ul> <p>For more information, see PROTECT – <a href="#">Responding to other concerns about the wellbeing of a child.</a></p>

### Additional Legal Obligations

In addition to the mandatory reporting and other reporting obligations mentioned above, all school staff have duty of care obligations and obligations arising out of the Child Safe Standards. The table below contains information about these obligations.

Obligation	Description
<b>Duty of Care</b>	<p>All school staff have a duty of care to take reasonable steps to prevent reasonably foreseeable injury to children and young people under the care. This includes taking reasonable steps to protect their safety, health and wellbeing.</p> <p>In the case of a child who may be in need of protection or therapeutic treatment, or where there are significant concerns about the wellbeing of a child, reasonable steps may include (but are not necessarily limited to):</p> <ul style="list-style-type: none"> <li>Acting on concerns and suspicions of abuse as soon as practicable</li> <li>Seeking appropriate advice or consulting with other professionals or agencies when the school staff member is unsure of what steps to take</li> </ul>



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Obligation	Description
	<ul style="list-style-type: none"><li>• Reporting the suspected child abuse to appropriate authorities such as Victoria Police and DHHS Child Protection</li><li>• Arranging counselling and/or other appropriate welfare support for the child</li><li>• Providing ongoing support to the child and young person – this may include attending DHHS Child Protection Case Planning meetings, and convening regular Student Support Group meetings</li><li>• Sharing information with other school based staff who will also be responsible for monitoring and providing ongoing support to the child or young person.</li><li>• For more information or responding to all forms of child abuse, see PROTECT: <a href="#">Four Critical Actions</a>.</li></ul>
<b>Child Safe Standards</b>	<p>The Child Safe Standards are compulsory minimum standards for all Victorian early childhood services and schools to ensure they are well prepared to protect children from abuse and neglect. The Standards support all Victorian early childhood services and schools to embed a culture of no tolerance for child abuse but, where necessary, to respond appropriately to actual or suspected abuse.</p> <p>See: School Policy &amp; Advisory Guide - <a href="#">Child Safe Standards</a>.</p>
<b>Mandatory Reporters</b>	<p>Are defined as:</p> <ul style="list-style-type: none"><li>• Teachers registered to teach or who have permission to teach pursuant to the Education and Training Reform Act 2006 (Vic) (including students in training to become teachers)</li><li>• Principals of Government and Non-Government Schools</li><li>• Registered Medical Practitioners (including psychiatrists)</li><li>• Nurses (including school nurses)</li><li>• All members of the Police Force</li></ul> <p>There may be times when two or more mandated staff members, for example a teacher and Principal, have formed a belief about the same child or young person on the same occasion. In this situation it is sufficient for only one of the mandated staff members to make a report. The other staff member is obligated to ensure that the report has been made and that all of the grounds for their own belief were included in the report made by the other staff member.</p>
<b>Non-mandated staff/contractors/volunteers</b>	<p>In order to discharge duty of care, non-mandated staff/contractors/volunteers, need to report a belief formed in the course of undertaking their professional duties. A report must be made as soon as practicable after forming the belief, and on each occasion on which they become aware of any further reasonable grounds for the belief.</p>

## Procedures

Wodonga Primary School has a three-phase approach to Mandatory Reporting – Education, Intervention and Post Incident Review

### A. Education

- Annually, all school staff attend a Child Safety professional development session and complete the Mandatory Reporting eLearning Module.
- All staff are required to accept and sign the Child Safety Code of Conduct.
- All new staff will be informed of this Policy and their mandatory reporting responsibilities and procedures.
- Students are provided education on what is unacceptable behaviour towards them and how to disclose these behaviours to appropriate staff.



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### **B. Intervention**

- All school staff/volunteers/contractors who form reasonable grounds for belief that a child is in need of protection, should keep a verbatim record of the nature of the abuse or potential harm and their sources of information using the Mandatory Reporting Form (Appendix A).
- There are many indicators of child abuse and neglect (Appendix B). This list is not exhaustive. The presence of a single indicator, or even several indicators, does not prove that abuse and neglect exists. However, the repeated occurrence of an indicator, or the occurrence of several indicators together, should alert teachers to the possibility of child abuse or neglect.
- All Child Protection and Child First concerns must be reported immediately to the School Principal and Head of Wellbeing.
- All reasonable grounds for belief must be reported to Child Protection or Child First using the Step-by-step guide to making a report Child Protection or Child First (Appendix C).
- All reports, Mandatory Reporting Procedure document, and subsequent discussions and information, are to be recorded and remain strictly confidential.
- All incidents are to be monitored, and any subsequent signs or indications of abuse are also to be reported.

### **C. Post Incident Review**

- All staff and students involved will be offered ongoing support.
- A review of the Mandatory Reporting Policy or procedure requires modification to better protect children under the school's care.

### **Protecting the Identity of the Report**

Confidentiality is provided for reporters under the Children, Youth and Families Act 2005 (CYFA). The CYFA prevents disclosure of name or any information likely to lead to the identification of a person who has made a report in accordance with legislation, except in specific circumstance. The identity of a reporter must remain confidential unless:

- The reporter chooses to inform the child, young person or family of the report.
- The reporter consents in writing to their identity being disclosed.
- A court or tribunal decides that, in the interests of justice the reporter is required to attend court to provide evidence. Information provided during a protective investigation may be used in a court report if the risks to the child require the case to proceed to court. In these circumstances, the source of the information may be required to provide evidence to the court.

If Child Protection decides that the report is about a significant concern for the wellbeing of a child, they may refer the report to a community-based child and family service and disclose the identity of the reporter to that service. However, the CFYA provides that neither Child Protection nor the community-based child and family service may disclose the reporter's identity to any other person without the reporter's consent.

### **Professional Protection for Reporters**

If a report is made in good faith:

- It does not constitute unprofessional conduct or a breach of professional ethics on the part of the reporter.
- The reporter cannot be held legally liable in respect of the report.

This means that a person who makes a report in accordance with the legislation will not be held liable for the eventual outcome of any investigation of the report.



### **Failure to Report**

A failure by mandated professionals and staff members to report a reasonable grounds for belief that a child is in need of protection from significant harm as a result of physical or sexual may result in the person being prosecuted and a court imposing a fine under the Children, Youth and Families Act 2005 (section 184(1)).

In addition to mandatory reporting and duty of care obligations, any adult who forms reasonable grounds for belief that a sexual offence has been committed by an adult against a child must report that information to the police. Failure to disclose the information to police is a criminal offence except in limited circumstances, such as where information has already been reported to Child Protection or the child is older than 16 when the belief is formed.

More information about the offence can be found at:

<http://www.justice.vic.gov.au/home/safer+communities/protecting+children+and+families/failure+to+disclose+offence>

### **Breach of Policy by Staff**

Any breach of this Policy may be considered misconduct and disciplinary action taken, which may also result in a report to the relevant professional association/body.

### **Review**

This policy will be reviewed every two years or more often if necessary due to changes in legislation or circumstances.

### **Related Policies**

- Duty of Care Policy

### **Related Legislation**

- Children, Youth and Families Act 2005
- Crimes Act 1958
- Education and Training Reform Act 2006
- Victorian Institute of Teaching Act 2001

### **Department Resources**

- PROTECT
- Protecting the safety and wellbeing of children and young people
- Protecting Children - Mandatory Reporting and Other Obligations - eLearning module log-in



## Other Resources

- Daniel Morcombe Child Safety Curriculum:
  - Government schools, see: FUSE (*Edumail password is required before searching Daniel Morcombe Child Safety Curriculum*)
  - Non-government schools, see: Scootle
  - Parents, see: Daniel Morcombe Child Safety Curriculum Parent Guides - Queensland Department of Education, Training and Employment.
- Department of Health and Human Services:
  - Child Protection
  - Child FIRST
- Victoria Police Sexual Offences and Child Abuse Investigation Teams (SOCIT)
- Department of Justice and Regulation:
  - Failure to disclose offence
  - Failure to protect offence
  - Grooming offence



## Appendix A

### Mandatory Reporting Form

If a staff member/contractor/volunteer is concerned about a student's wellbeing due to something that they have seen or heard in their role, the following processes must be followed:

1. Complete the following form.
2. Immediately report any child abuse or neglect concerns to the School Executive and Head of Wellbeing.
3. Follow the Step-by-step guide to making a report Child Protection or Child First (Mandatory Reporting Policy Appendix A) to establish whether a mandatory report needs to be made.
4. Fill in the following information (it will be required by Child Protection if a report is made):

<b>Student Name:</b>			
<b>DOB:</b>	/	/	<b>Age:</b>
<b>Address:</b>			
<b>Parent/s:</b>			
What have you witnessed or been told?  <b>Please be specific and precise when possible, as this information may be used in court.</b>			

If you, a **School Executive or Head of Wellbeing**, feel that a report to Child Protection is necessary, phone **1800 650 227** to make a report. Wellbeing staff can assist teaching staff in making this report.

Whilst making the report, complete the following table:

Who did you speak with at Child Protection:	
Response from Child Protection:	
Follow up required of you by Child Protection:	

**Give a copy of this document to the Head of Wellbeing and keep a copy for your own records.**





## Appendix B

### Indicators of Abuse

<p><b>Physical Abuse Indicators</b> Physical indicators include:</p> <ul style="list-style-type: none"> <li>• Bruises or welts, often of different ages</li> <li>• Burns, scalds, sprains, dislocations, bites, cuts</li> <li>• Lacerations or abrasions</li> <li>• Poisoning</li> </ul> <p>Possible behavioural indicators include:</p> <ul style="list-style-type: none"> <li>• Wary of adult contacts</li> <li>• Wears inappropriate clothing in an attempt to cover injuries</li> <li>• Apprehensive when other children cry</li> <li>• Behavioural extremes, e.g. aggressiveness / withdrawal</li> <li>• Frightened of parents/guardians</li> <li>• Afraid to go home</li> <li>• Reports injury by parents/guardians or gives inappropriate explanation of injury</li> <li>• Excessive compliance</li> <li>• Extreme wariness</li> <li>• Attaches too readily to strangers</li> <li>• Frequent absenteeism/prolonged school refusal</li> <li>• Displays sexual knowledge and behaviour beyond what is expected for age and environment</li> <li>• Unusual level of interest in their own or other's genitals taking into consideration their age and circumstances</li> <li>• Personality change</li> <li>• Serious difficulties with peers or adults</li> <li>• Regression in toilet training (e.g. soiling or wetting)</li> <li>• Excessive concern about privacy</li> <li>• Refusal to go home</li> <li>• Frequent absenteeism/prolonged school refusal</li> <li>• Inability to sit comfortably</li> <li>• Self-destructive behaviour</li> </ul>	<p><b>Sexual Abuse Indicators</b> A child or young person may disclose sexual abuse to a trusted teacher. Such disclosures should always be taken seriously.</p> <p>Possible behavioural indicators include:</p> <ul style="list-style-type: none"> <li>• Reports sexual abuse by caregiver</li> <li>• Constant complaint of headaches or abdominal pain</li> </ul> <p><b>Emotional Abuse Indicators</b> Emotional abuse occurs when a child is repeatedly rejected or subjected to threats, hostility or persistent coldness. It can cause delay in physical, emotional and mental development.</p> <p>Possible behavioural indicators (extremes that cannot be explained by other circumstances) include:</p> <ul style="list-style-type: none"> <li>• Extremely low self-esteem</li> <li>• Compliant, passive, withdrawn, tearful</li> <li>• Aggressive, demanding</li> <li>• Depression</li> <li>• Constant high anxiety</li> <li>• Poor social and interpersonal skills</li> <li>• Delayed development (e.g. speech)</li> <li>• Persistent habit disorders (e.g. sucking, biting, rocking)</li> <li>• Self-destructive behaviour</li> <li>• Unexplained change to academic performance</li> </ul>	<p><b>Neglect Indicators</b> Neglect includes a failure to provide a child or young person with an adequate standard of nutrition, medical care, clothing, shelter or supervision to such an extent that the child's health and development are impaired or placed at serious risk. Children who are neglected may be extremely dirty, consistently wear dirty or inappropriate clothing, be undersized or underweight, be lethargic, beg. or steal food.</p> <p>Physical indicators include:</p> <ul style="list-style-type: none"> <li>• Constant hunger</li> <li>• Failure to thrive or malnutrition</li> <li>• Poor hygiene that can result in health problems/ostracism of the child</li> <li>• Inappropriate dress for the climatic conditions</li> <li>• Consistent lack of supervision, especially in dangerous activities or for long periods</li> <li>• Unattended physical problems or medical needs</li> <li>• Abandonment</li> <li>• Health or dietary practices that endanger a child's health or development</li> </ul> <p>Possible behavioural indicators include:</p> <ul style="list-style-type: none"> <li>• Stealing food</li> <li>• Extending stays at school</li> <li>• Constant fatigue, listlessness, or falling asleep in class</li> <li>• Alcohol or drug abuse</li> <li>• Child states that there is no caregiver</li> <li>• Prolonged or frequent absenteeism</li> <li>• Isolation from or by their peer group</li> </ul>
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# A step-by-step guide to making a report to Child Protection or Child FIRST

## Protective concerns

You are concerned about a child because you have:

- received a disclosure from a child about abuse or neglect
- observed indicators of abuse or neglect
- been made aware of possible harm via your involvement in the community external to your professional role.

## At all times remember to:

- record your observations
- follow appropriate protocols
- consult notes and records
- consult with appropriate colleagues if necessary
- consult with other support agencies if necessary

STEP 1	RESPONDING TO CONCERNS	STEP 2	FORMING A BELIEF ON REASONABLE GROUNDS	STEP 3	MAKING A REFERRAL TO Child FIRST	STEP 4	MAKE A REPORT TO CHILD PROTECTION
	<ol style="list-style-type: none"> <li>1. If your concerns relate to a child in need of immediate protection; or you have formed a belief that a child is at significant risk of harm*. <b>Go to Step 4</b></li> <li>2. If you have significant concerns that a child and their family need a referral to Child FIRST for family services. <b>Go to Step 3</b></li> <li>3. In all other situations <b>Go to Step 2.</b></li> </ol> <p>* Refer to Appendix 2: Definitions of child abuse and indicators of harm in the Protocol – <i>Protecting the safety and wellbeing of children and young people</i></p>		<ol style="list-style-type: none"> <li>1. Consider the level of immediate danger to the child. Ask yourself:               <ol style="list-style-type: none"> <li>a) Have I formed a belief that the child has suffered or is at risk of suffering significant harm? <b>YES / NO</b> and</li> <li>b) Am I in doubt about the child's safety and the parent's ability to protect the child? <b>YES / NO</b></li> </ol> </li> <li>2. If you answered yes to a) or b) <b>Go to Step 4</b></li> <li>3. If you have significant concerns that a child and their family need a referral to Child FIRST for family services. <b>Go to Step 3</b></li> </ol>		<h3>Child Wellbeing Referral</h3> <ol style="list-style-type: none"> <li>1. Contact your local Child FIRST provider.               <ul style="list-style-type: none"> <li>• See over for contact list for local Child FIRST phone numbers.</li> </ul> </li> <li>2. Have notes ready with your observations and child and family details.</li> </ol>		<h3>Mandatory/Protective Report*</h3> <ol style="list-style-type: none"> <li>1. Contact your local Child Protection Intake provider immediately.               <ul style="list-style-type: none"> <li>• See over for contact list for local Child Protection phone numbers.</li> <li>• For <b>After Hours Child Protection</b> Emergency Services, call <b>131 278</b>.</li> </ul> </li> <li>2. Have notes ready with your observations and child and family details.</li> </ol> <p>* <i>Non-mandated staff members who believe on reasonable grounds that a child is in need of protection are able to report their concerns to Child Protection</i></p>

## Contact Numbers

### Department of Education and Early Childhood Development

METROPOLITAN REGIONS	
Eastern	(03) 9265 2400
Northern	(03) 9488 9488
Western	(03) 9291 6500
Southern	(03) 9794 3555
RURAL REGIONS	
Barwon South Western	5225 1000
Gippsland	5127 0400
Grampians	5337 8444
Hume	5761 2100
Loddon Mallee	5440 3111

### Office for Children and Licensed Children's Services:

METROPOLITAN REGIONS	
Eastern	(03) 9265 2400
Northern	(03) 9412 5333
Western	(03) 9275 7000
Southern	(03) 9096 9555
RURAL REGIONS	
Barwon South Western	5225 1000
Gippsland	5127 0400
Grampians	5337 8444
Hume	5761 2100
Loddon Mallee	5440 3111

### Important information for government schools

Principals of Victorian Government schools must report all incidents to the Emergency and Security Management Unit on **03 9589 6266**.

Victorian Government schools should contact the Student Critical Incident Advisory Unit (SCIAU), Student Wellbeing Division, for advice and support when responding to allegations of student sexual assault or inappropriate sexual behaviours.

The SCIAU can be contacted on **03 9637 2934** or **03 9637 2487**.

Victorian Government School Principals should refer to the flowchart – *Responding to Allegations of Student Sexual Assault Compulsory Actions for Principals* at:

<http://www.education.vic.gov.au/healthwellbeing/safety/childprotection/childprotection.htm>

### Department of Human Services Child Protection

METROPOLITAN REGIONS		METROPOLITAN REGIONS	
Intake Unit		Regional Office	
Eastern	1300 360 391	Box Hill	(03) 9843 6000
North and West	1300 664 977	Preston	1300 664 977
		Footscray	1300 360 462
Southern	1300 655 795	Dandenong	(03) 9213 2111
RURAL REGIONS			
Intake Unit		Regional Office	
Barwon South Western			
	1800 075 599	Geelong	(03) 5226 4540
Gippsland	1800 020 202	Traralgon	(03) 5177 2500
Grampians	1800 000 551	Ballarat	(03) 5333 6530
Hume	1800 650 227	Wangaratta	(03) 5722 0555
		Wodonga	(02) 6055 7777
Loddon Mallee	1800 675 598	Bendigo	(03) 5434 5555

### After hours Child Protection Emergency Services (AHCPEs)

Statewide number for all emergency child protection matters outside of normal business hours (24 hours, 7 days a week): **131 278**

**Victoria Police 000**

### Catholic Education Offices

Catholic Education Office, Melbourne	(03) 9267 0228
Catholic Education Office, Ballarat Diocese	5337 7135
Catholic Education Office, Sale Diocese	5622 6600
Catholic Education Office, Sandhurst Diocese	5443 2377

**Independent Schools Victoria (03) 9825 7200**

### Other

Victorian Aboriginal Education Association, Inc.	(03) 9481 0800
Victoria Police Sexual Offences and Child Abuse Unit	(03) 9247 6666
Centre Against Sexual Assault	1800 806 292
Gatehouse Centre, Royal Children's Hospital	(03) 9345 6391
(for specialist counselling and medical assistance)	
Child Safety Commissioner	(03) 8601 5884
Victorian Aboriginal Child Care Agency	(03) 8388 1855

### CHILD FIRST

Local Catchment Area		Contact
Barwon South Western	Greater Geelong, Queenscliff, Surf Coast	1300 551 948
	Colac – Otway, Corangamite	5232 5500
	Warrnambool, Moyne, Glenelg, Southern Grampians	1300 889 713
Gippsland	East Gippsland	5152 0052
	Wellington	5144 7777
	La Trobe, Baw Baw	1800 339 100
Grampians	South Gippsland, Bass Coast	5662 5150
	Northern Grampians, West Wimmera, Hindmarsh, Yarrambat, Horsham	1800 195 114
	Ararat, Pyrenees, Hepburn, Ballarat, Golden Plains, Moorabool	1300 783 341
Hume	Wodonga, Towong, Indigo	1800 705 211
	Alpine, Benalla, Mansfield, Wangaratta	1800 705 211
	Greater Shepparton, Strathbogie, Moira	1300 854 944
Loddon Mallee	Mitchell, Murrindindi	1800 663 107
	Greater Bendigo, Campaspe, Central Goldfields, Loddon, Macedon Ranges, Mount Alexander	1800 260 338
	Buloke, Goonawarra, Swan Hill, Mildura	1800 625 533 1800 MALLEE
Eastern Metropolitan	Yarra Ranges, Knox, Maroondah	1300 369 146
	Monash, Whitehorse, Manningham, Booroondarra	1300 762 125
	Nillumbik, Whittlesea, Banyule, Yarra and Darebin	(03) 9450 0955
North and West Metropolitan	Brimbank, Melton	1300 138 180
	Hume, Moreland	1300 786 433
	Hobson's Bay, Maribyrnong, Melbourne, Moonee Valley and Wyndham	1300 775 160
Southern Metropolitan	Casey, Cardinia, Greater Dandenong	(03) 9705 3939
	Aboriginal children and families (Casey, Cardinia and Great Dandenong)	(03) 9794 5973
	Frankston, Mornington Peninsula	1300 721 383
	Kingston, Bayside, Glen Eira, Stonington, Port Phillip	1300 367 441



## Evaluation

This policy will be reviewed as part of a three-year cycle.